

Engineer levels

Level 1

Entry level grade for junior engineers.
Working to CCNA/MCDST/A+ with field experience.
Can handle basic fault finding hardware/software.



Level 2

CCNA/MCSA qualified with field experience and at least 2-3 years field experience.
Can handle fault finding on a wider range of equipment, installation and configuration of OS.



Level 3

CCNP/MCSE qualified with at least 3-4 years field experience, complex fault finding, basic system design.



Level 4

At least CCNP/MCSE level with over 4 years field experience, project management, complex fault finding, complex system, 3rd line. Broad skill set.
Leadership skills.



Level 5

CCIE/MCSE+MCT Consultant Level with 6+ years field experience. As above plus Team Leader, Pre Sales.
Area of specialisation. Prepare and implement training.



Level 6

CCIE qualified for VOIP/Security. As above plus Team Leader, Pre Sales. Area of specialisation. Prepare and implement training.

Vendors supported

